

Enjen Equipment Service Inc.

SMS Privacy Policy & Terms of Service (Web Version)

SMS Privacy Policy & Terms of Service

Enjen Equipment Service Inc.

Effective Date: June 30, 2025

Privacy Policy for SMS Messaging

At Enjen Equipment Service Inc. ("we", "our", or "us"), we value your privacy. This policy explains how we collect, use, and protect your information when you opt in to receive SMS (text) messages from us.

1. Information We Collect

When you opt in to receive SMS messages, we may collect:

- Your mobile phone number
- Your name (if provided)
- Message interaction data (e.g., delivery status, response activity)

We do not collect or store any sensitive personal information via SMS.

2. How We Use Your Information

We use your information to:

- Send appointment reminders and service updates
- Communicate regarding quotes, orders, or inquiries
- Share limited-time offers or promotions

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- Respond to your requests and support needs

We will never sell, rent, or share your number or SMS data with third parties for marketing purposes.

3. Consent and Opt-Out

By opting in, you consent to receive text messages from us. Message frequency varies depending on your communication needs.

- Message and data rates may apply.
- Consent is not a condition of purchase.

You may opt out anytime by replying STOP to any message. To get help, reply HELP or contact us using the info below.

4. Security

We take reasonable steps to protect your information from unauthorized access, misuse, or disclosure.

5. Policy Updates

We may update this policy periodically. Changes will be posted here with a new effective date.

Terms of Service for SMS Messaging

By subscribing to SMS messages from Enjen Equipment Service Inc., you agree to these terms:

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1. Opt-In

You must voluntarily opt in to receive messages via our website, forms, or during service communication.

2. Consent

Consent to receive SMS messages is not a condition of purchase.

3. Message Frequency

Message frequency depends on communication needs, such as service updates, confirmations, and promotions.

4. Charges

Message and data rates may apply as determined by your mobile carrier. Enjen is not responsible for these charges.

5. Opt-Out

To unsubscribe, reply STOP at any time. You may re-subscribe later if desired.

6. Help & Support

To get help, reply HELP or contact us:

Phone: 780-612-4254

Email: info@enjen.ca

Website: www.enjen.ca

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7. Your Responsibilities

You agree to provide accurate contact info and update us of any changes.

8. Service Availability

SMS delivery is subject to carrier and network availability. We are not liable for delays or missed messages.

9. Updates to Terms

We reserve the right to change these terms at any time. Updates will be posted to our website.